

ACTIVITIES | CLUBS | CULTURE | SERVICES



Community Guide

FALL & WINTER 2020-2021

www.notl.com

YOUR LOCAL NOTL KITCHEN COMPANY

Complete KITCHENS

FROM **\$8,495** Plus applicable taxes FOR A TYPICAL 9' X 10' KITCHEN

- Professionally installed by our carpenters
- 15 styles to choose from
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Skyway Kitchen installed a new quartz countertop and new kitchen cabinets and I am thrilled. They look lovely my friends are impressed. I would recommend them, they were very professional.

Don...Niagara on the Lake

I had Skyway Kitchens install a new kitchen and countertop In September. Everything was done on time and looks great. I would highly recommend Skyway Kitchens.

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*Bill told us his secret to success was two fold...
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Carole & Tim...Virgil

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A MESSAGE FROM THE LORD MAYOR



On behalf of Town Council and staff, I am pleased to present the Spring & Summer 2020 edition of the Community Guide.

We are extremely proud of the success of these guides and are grateful to you, our readers, for using this booklet to stay informed about the many opportunities offered within our town.

Our Community Centre provides several activities for all ages, and registration is available online for many of our youth and family recreational programs. Please visit the Town's website at www.notl.com for more information and to access the registration system.

Whether you have an interest in sports, leisure, arts and culture, or our rich heritage, this guide highlights the many programs and activities available for people of all ages. You will also find helpful contact information for local organizations, services, religious groups,

etc. For details on upcoming meetings and events taking place within the town, please visit the event calendar on the Town's website at www.notl.com.

Are you a new resident? Welcome! We are so glad that you've chosen to make Niagara-on-the-Lake your home. Please see "New Resident Information" on page 12 for some helpful information.

On behalf of Town Council and staff, I hope you have a great spring and summer!

Yours sincerely,

Betty Disero

Betty Disero

COMMUNITY GUIDE

2020-2021
Fall & Winter

Published By:
Metroland Media Group



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The Niagara-on-the-Lake Community Guide is published semi-annually. The next issue, Spring & Summer 2021, will be available March 2021. If your group or organization is interested in submitting information for the upcoming guide, please contact the Town at 905-468-3266.

STAY CONNECTED



@Town.of.NOTL



@Town_of_NOTL



@niagara.on.the.lake

www.notl.com



www.jointheconversationnotl.org

Niagara-on-the-Lake has an engagement platform called "Join the Conversation". Join the Conversation is an online space that allows registered users to follow along and contribute their ideas and opinions on community matters that are important to them. Registered users can access readily available, pertinent information regarding many of the Town's major projects and initiatives and, most importantly, have their say by sharing stories, utilizing mapping tools, participating in polls, forums, surveys etc. Staff are listening to what users have to say and taking opinions, suggestions and feedback into account when making recommendations to Council. To Join the Conversation, visit www.jointheconversationnotl.org.

OVERVIEW OF NIAGARA-ON-THE-LAKE

Niagara-on-the-Lake is a beautiful historic town, home to approximately 18,000 people. Located at the tip of the Niagara Peninsula and nestled along the shores of Lake Ontario, Niagara-on-the-Lake includes Old Town, Virgil, St. Davids, Queenston and Glendale.

Niagara-on-the-Lake was founded in 1792 as the first capital of Upper Canada and was rebuilt after the War of 1812.

The Town of Niagara-on-the-Lake is a popular tourist destination and is home to premier wineries, restaurants, and visitor accommodations; quaint shops and art galleries; noted historical, architectural sites; the world-renowned Shaw Festival Theatre, and much more.

The Corporation of the Town of Niagara-on-the-Lake employs approximately 130 people.

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Quick Guide

During the pandemic, the Town Administration Buildings remain closed to the public. If required, please call 905-468-3266 to arrange for in-person assistance.

Legend



Administration Buildings | 1593 Four Mile Creek Road



Online (www.notl.com)



Community Centre | 14 Anderson Lane



Phone (905-468-3266)

Where can I go to...

Pay my parking ticket



Purchase organic and recycling bins



Watch COTW, Council & Committee Meetings



Purchase or renew parking permits



Submit a building permit



Register for programs, camps & swimming lessons



Pay my tax bill



Apply to remove a tree



Report a street light issue



Fill out a Service Request



Purchase or renew a dog tag



Make an FOI request



Apply for or renew a Short Term Rental License



Report a missing or found dog



Apply for a burn permit



Engage



@Town.of.NOTL



@Town_of_NOTL



@niagara.on.the.lake



www.jointheconversationnotl.org



PUBLIC SERVICES



BUILDING & HOME RENOVATIONS

You must obtain a building permit before you:

- Construct any new building over ten square meters in area or in place of another structure, such as a mobile home, on your property
- Make renovations or repairs or add to a building
- Change the use of a building
- Excavate or construct a foundation
- Construct a seasonal building
- Undertake work regarding the installation, alteration, extension or repair of an on-site sewage system



Please contact Building Services at 905-468-3266 ext. 256 early in the planning of a project to determine all applicable requirements.



BY-LAW

The *Municipal Act* allows municipalities to pass by-laws for the regulation of many areas affecting health, safety and the enjoyment of property. The following by-laws make up part of the Town's established list: urban tree removal; animal care and control; clean yards; property standards; private outdoor swimming pools and hot tub enclosures; noise and parking; and others as listed on the Town's website www.notl.com.

Contact By-law at 905-468-3266 ext. 278 for more information regarding the enforcement of by-laws. We encourage the use of the Town's Online Service Request and Complaint Form when reporting a concern.



CEMETERY SERVICES

Lakeshore Cemetery – 1483 Lakeshore Road, Niagara-on-the-Lake

The Town has a new online burial site and marker lookup tool, a mapping application designed to help users search for loved one's locations and burial plots within the Niagara Lakeshore Cemetery. Visit www.notl.com to access the map. Should you have any questions, concerns, or require assistance, please contact the Cemetery Coordinator by email (david.voogt@notl.com) or phone (905-468-2747).



DEVELOPMENT

The responsibility for planning in Ontario is shared between the province and municipalities. The province sets the ground rules and directions for land use planning through the Planning Act and the Provincial Policy Statement (PPS). In Niagara-on-the-Lake, the provincial plans, including Greenbelt Plan, Niagara Escarpment Plan and Growth Plan for the Greater Golden Horseshoe work together with the Provincial Policy Statement (PPS) to manage growth and to protect agricultural land and the natural environment.

The Town is responsible for implementing the province's land use planning policy framework through the Official Plan and Zoning By-law and to make land use planning decisions to achieve the community's economic, social and environmental objectives. Municipal decisions must be consistent with the PPS, which means that municipalities are given some flexibility in deciding how best to achieve provincial policy direction.

Citizen input on development applications is an important part of the planning process. As such, public comment is actively solicited on planning matters. Public notices and information on current application and appeals can be found on the Town's website www.notl.com or by calling 905-468-3266 ext. 315.



EVENTS

Looking to have your wedding or host an event or corporate function in our beautiful Town? We have what you need! Consider hosting your outdoor event in one of our many municipal parks or your sports tournament on one of our sports fields (see pages 36-37). Our Town staff take pride in ensuring that all parks, fields and facilities are maintained with excellence!

Locations such as our Community Center and Courthouse provide beautiful indoor backdrops for any special occasion! See pages 29-30 for more information.

Did You Know?

Some events require a Special Event License. See Licenses & Permits on page 16 to learn more.

PUBLIC SERVICES

GARBAGE & RECYCLING

The Niagara Region is responsible for collecting waste and recycling materials in Niagara-on-the-Lake. Recycling, organics, and kitchen catcher containers can be purchased at the Town Municipal Offices at 1593 Four Mile Creek Road in Virgil.

For information on leaf and yard waste collection, weekly garbage collections, blue box program, organic recycling, curbside collection of large household items and appliances, call the Niagara Region Waste Management Services information line at 905-356-4141 or 1-800-594-5542. More information is also available on their website at www.niagararegion.ca. Waste Management Guides are available at the Town Administration Offices.

Emterra Environmental picks up large household items and can be reached at 905-227-7771. Residents can also request a household pick-up online at www.niagararegion.ca/waste/collection/items/large-item-request-form.aspx.

Did You Know?

You can report illegal waste dumping in Niagara by using the Region's online reporting tool found at niagararegion.ca/waste.

HEALTH & SENIOR SERVICES

ALCOHOLICS ANONYMOUS

When: Wednesday, 8 – 9 p.m.

Where: St. Marks Parish Hall

All are welcome.

CARING FOR MY COPD PROGRAM

Contact: Rebecca | 905-356-4222

ext. 321 | rswick@nfchc.ca | <http://nfchc.ca/index.php/services/caring-for-my-copd/>

Caring for My COPD is a free 8-week program, offered at our completely accessible building on Victoria Ave, for people who have Chronic Obstructive Pulmonary Disease (COPD) including those recently hospitalized. This program provides group education sessions and supervised personalized exercise programs. Consider our program if you would like to better manage your symptoms to get back to the things you need to and want to do in your daily life or if you experience COPD flare ups. Free transportation to and from programming is available. There are various meeting times and dates between Monday and Friday.

HAMILTON NIAGARA HALDIMAND BRANT LOCAL HEALTH INTEGRATION NETWORK

Contact: 1-800-810-0000

www.hnblhin.on.ca

The Hamilton Niagara Haldimand Brant Local Health Integration Network (HNHB LHIN) is one of 14 LHINs across Ontario that plans, integrates and funds the local health care system. HNHB LHIN is also responsible for the coordination and delivery of home and community care services and long-term care placement. If you need information about home and community care support or long-term care, the HNHB LHIN can help! HNHB LHIN is focused on creating exceptional patient experience through the delivery of safe, high quality care and services for the people it serves. Contact the HNHB LHIN any time between 8:30am and 8:30pm – 7 days a week, 365 days a year.

NIAGARA-ON-THE-LAKE COMMUNITY PALLIATIVE CARE SERVICE

Contact: Bonnie Bagnulo | 905-468-4433
notlpc@bellnet.ca | www.notlpc.com

Our organization is dedicated to serving the people of the region of Niagara on the Lake and their caregivers, that are facing life limiting illnesses. We provide Community Support Volunteers for companionship, respite and care giver relief. We lend equipment of all kinds, and provide grief services, ALL FREE OF CHARGE. Anyone can be referred to our service by way of Dr, or health care provider, or simply by reaching out to us themselves. We also have a list of resources to provide clients with outside services in our area they may

not be aware of. We are eager to make new partnerships all the time and are always seeking new volunteers.

MEALS ON WHEELS

A non-profit, volunteer service providing home delivery of hot and/or frozen nutritious, well balanced meals to:

- Senior citizens who cannot prepare or obtain a well-balanced meal for themselves.
- An individual who is mentally and/or physically challenged, regardless of age.
- Adult convalescents discharged from a care facility, regardless of age.
- An adult at nutritional risk, regardless of age.

Deliveries are made Monday through Friday at noon in NOTL. Call 905-356-9194 for details.

SENIORS RESIDENTS

CHARTWELL NIAGARA LONG TERM CARE RESIDENCE

Where: 120 Wellington Street, NOTL

Contact: 905-468-2111 ext. 210

PLEASANT MANOR RETIREMENT VILLAGE

Where: 15 Elden Street, NOTL

Contact: 905-468-1111

UPPER CANADA LODGE

Where: 272 Wellington Street, NOTL

Contact: 905-468-4208 ext. 4460

PUBLIC SERVICES



FIRE & EMERGENCY SERVICES



COMMITMENT • TEAMWORK • COMMUNITY

NOTL Fire & Emergency Services

The Niagara-on-the-Lake Fire & Emergency Services Department is a volunteer organization made up of 110 firefighters who all work together to create an efficient and high-quality emergency service. With a dedication to prevention, education, and emergency response, it is Niagara-on-the-Lake Fire & Emergency Services' goal to be high-performing, progressive, and visionary in the provisions of emergency services within the community.

Green Light Awareness

Life and death situations are often decided on how fast help arrives. Flashing green lights are being used by volunteer firefighters who are responding to an emergency. We ask you to be courteous and yield the right of way when you see an approaching vehicle displaying a flashing green light.

**WATCH FOR
FLASHING
GREEN LIGHT
FIREFIGHTER**



**EMERGENCY
RESPONSE**

Smoke and Carbon Monoxide Alarm Checklist:

- Confirm your alarm is not expired and is operational.
- Change your batteries at least annually.
- Most hard-wired alarms, still have battery backups that need to be checked so they can continue to protect you during a power outage.
- Test your alarms monthly.
- Ensure your smoke alarms are not dirty. Alarms can be gently vacuumed to ensure they can properly sense smoke.
- Understand what the beeps or chirps mean by reading the manufacturer instructions or back of the device.

Social Media

NOTL Fire & Emergency Services is now on Facebook, Twitter, and Instagram! Follow us on your favourite social media platform for the latest in fire safety messaging, and fire department events throughout the year!



PUBLIC SERVICES



FIRE & EMERGENCY SERVICES



Fire Hydrants

Fire hydrants are owned and regularly maintained by the Town of Niagara-on-the-Lake's Water/Wastewater Department. Hydrants are connected to watermain lines allowing our firefighters to access the water supply during a fire emergency. The Town's Water/Wastewater department currently maintains 1366 hydrants. It is extremely important that fire hydrants are clearly visible and accessible at all times. Property owners are reminded, if there is a hydrant in your yard to ensure all long grass, shrubs, and vegetation are clear of the hydrant. During the winter months snow should be shovelled from around the hydrant also. Fire hydrants should remain clear for 3 metres on all useable sides. Every second counts in a fire emergency, firefighters may waste valuable time trying to find and access fire hydrants that are hidden or obstructed.

IS YOUR HOME PROPERLY PROTECTED?



- ① **SMOKE ALARMS ARE REQUIRED BY LAW ON EVERY LEVEL OF YOUR HOME, AND OUTSIDE ALL SLEEPING AREAS.**
- ② **CARBON MONOXIDE ALARMS ARE REQUIRED BY LAW OUTSIDE OF ALL SLEEPING AREAS IN A HOME WITH A FUEL-BURNING APPLIANCE, FUEL-BURNING FIREPLACE, OR AN ATTACHED GARAGE.**
- ③ **FOR ADDED PROTECTION CONSIDER INSTALLING SMOKE ALARMS IN ALL BEDROOMS**



ONLY WORKING SMOKE AND CARBON MONOXIDE ALARMS SAVE LIVES

Smoke and Carbon Monoxide alarms expire!

Most people are unaware that their smoke or carbon monoxide alarm expire. Most smoke alarms expire 10 years after the date of manufacture while most CO alarms expire 5-7 years after the date of manufacture, depending on the brand. It is extremely important that your alarms are working properly as they are your first line of defense as an early warning during a fire or gas emergency. Most alarms will have a date to replace by or a manufacture date on the alarm. Most of us know that electronic devices don't last forever. As time goes on electronic devices may become less reliable than they once were. Smoke and carbon monoxide alarms are electronic devices that operate 24 hours a day 7 days a week. They will not last forever. **Check yours today! It could save your life!**



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PUBLIC SERVICES

LIBRARIES

QUEENSTON COMMUNITY LIBRARY

Located at 32 Queenston Street in the Village of Queenston, the Queenston Library/Community Centre is open on Tuesday afternoons from 1:00 to 4:00 p.m. and can also be rented for meetings and small informal gatherings. Browse through a collection of Canadiana, local history, and the latest best sellers. For information, please call 905-262-5173 during library hours.

LOCAL FOOD BANK

NEWARK NEIGHBOURS FOOD BANK & THRIFT STORE

Contact: 905-468-3519 | newarkneighbours1@gmail.com

www.newarkneighbours.ca

Where: 310 John Street East, Niagara-on-the-Lake

Open Monday to Friday, 9:30 a.m. – 2:00 p.m. and on Sunday from April to September, 9:30 a.m. – 2:00 p.m.

Newark Neighbours is Niagara-on-the-Lake's local Food Bank and Thrift Shop. We are a non-for-profit organization and are totally run by volunteers - we do not receive any government funding. We provide food to eligible NOTL residents. NOTL residents who meet the LICO qualifications (low income poverty cut offline) may receive food every two weeks with special baskets provided at Easter, Thanksgiving and Christmas. Sales from our Thrift Shop support the food bank and its operation. Please visit our website to view a complete list of services and news.





LOCALLY GROWN PUMPKINS FOR SALE



- Top Soil
- Mulch
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- Sand
- Stone

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905-651-0501
www.mcnabacress.com





TONY BALDINELLI, MP

NIAGARA FALLS

TONY.BALDINELLI@PARL.GC.CA
WWW.TONYBALDINELLIMP.CA

Niagara Falls / NOTL: **905-353-9590**
Fort Erie: **905-871-9991**



NIAGARA ON THE LAKE
PUBLIC LIBRARY

10 Anderson Lane
905-468-2023

notlpubliclibrary.org

The library provides virtual & in-person programs & services for all ages:

ADULT PROGRAMS

Online lecture series, Read to Reel Movie & Book Club, Autumn Reads Book Club, Ancestry workshops, One-on-one tech tutoring, Knit a bit

CHILDREN'S PROGRAMS

STEAM Storytime, Rhyme Time, Cubetto, Code Club, Minecraft, The Wild

SERVICES

- Public Computer and Wi-Fi access (by appointment)
- Study space (by appointment)
- Printing, copying and faxing

E-RESOURCES




LENDING


- In-person browsing (Tuesday, Thursday, & Saturday)
- Curbside pickup
- Home delivery
- LiNC
- Virgil Lending Lockers
- St. Davids Smart Lockers
- Educational Coding toys
- Launch Pads (new resource)
- Wonderbooks (new resource)


For registrations, reservations, up-to-date opening hours, program and service details please visit:
notlpubliclibrary.org
or call 905-468-2023.






CELEBRATING THE HUMAN ANIMAL BOND





UPPER CANADA
ANIMAL HOSPITAL



323 Mary Street Niagara.on.the.Lake
Tel: 905.468.4100 • www.ucah.ca • ucah@ymail.com

Dr. Jim Turpel • Dr. Angela Granacki • Dr. Erin Kanerva • Dr. Stephan Gajadhar



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- SOCIALLY-DISTANCED TRIVIA ON WEDNESDAYS
- FRESH SUSHI SERVED ON FRIDAYS & SUNDAYS

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7 QUEEN ST. • 905-468-9888
EXCHANGE BREWERY.COM • @THEEXCHANGE BREWERY

Serving Niagara Since 1977

SIMPSON'S

That's what makes our Community Pharmacy different.

Simpson's Pharmacy



1882 Niagara Stone Rd | Virgil | 905.468.2121
Mon - Fri: 9:00 am - 6:00 pm | Saturday: 9:00 am - 5:00 pm | Sunday: Closed



- **Prescriptions:** Transferring your prescriptions is easy, call or visit us and we'll take care of it all.
- **Every Day Essential Items**
- **Therapeutic Nutrition** including Ideal Protein Weight Loss Program and much more.

Shop safely for all your essential needs
online at simpsonspharmacy.store



Simpson's Apothecary



233 King St | Niagara-on-the-Lake | 905.468.8400
Mon - Fri: 9:30 am - 6:00 pm | Sat: 10:00 am - 5:00 pm | Sun: 11:00 am - 3:00 pm
FREE PARKING In back off Johnson St







Free Delivery From Both Locations
www.simpsonspharmacy.ca

PUBLIC SERVICES

LICENSES & PERMITS

The Town issues several licenses and permits such as:

• BUILDING

- o Building permits are required for most construction activities, including sheds greater than 108 square feet, swimming pools, decks greater than 24" above grade. Accurate drawings and a site plan are necessary in order that the project may be assessed for compliance with the Code and other applicable laws including zoning by-laws. Please contact Building Services at 905-468-3266 ext. 256 early in the planning of a project to determine all applicable requirements. See Building & Home Renovations (page 8) for more information.

• DOG

- o By-law 4512-11 requires that all dogs 6 months of age and older be licensed annually before January 1 of each year. Licenses can be purchased starting in October. Call 905-468-3266 or visit www.notl.com/content/dog-licences for a list of fees and additional information.

• EVENTS

- o A Special Event is an event which may occupy all or part of Town owned property or may result in the disruption of the local flow of traffic. A special event may be defined as, but not limited to, a parade, festival, filming, bicycle race/tour, running event, procession, walk-a-thon, and/or any other activity that may include the following component(s):

- Street Closure(s)
- Fireworks or pyrotechnics
- Live entertainment
- Temporary Structures/ Tents
- Service of food or alcohol
- Large volumes of vehicular or pedestrian traffic

Should you wish to hold a Special Event within the Town of Niagara-on-the-Lake, please complete and submit a Special Event Application Form found on the Town's website www.notl.com. For more information, please email specialevents@notl.com or call 905-468-3266.

• GAMING

- o The AGCO is responsible for regulating and overseeing licensed lottery events (such as bingo, raffles and the sale of break open tickets) conducted by eligible charitable and religious organizations to raise funds to support charitable purposes. As part of the AGCO's regulatory responsibilities in the charitable sector, the AGCO administers, in partnership with municipalities, the regulatory framework governing the issuance of charitable lottery licences. Visit www.notl.com or www.agco.on.ca for more information or call 905-468-3266.

LICENSES & PERMITS

• HERITAGE

o Do I need a Heritage Permit?

A Council approved Heritage Permit is required for most alterations to Part IV and Part V heritage designated properties (designated under the *Ontario Heritage Act*). A list of heritage designated properties is available on the Town's Heritage web page as is the Heritage Permit Application Form for proposed alterations. For more information regarding the Town's heritage resources, contact the Town's Heritage Planner at 905-468-3266 ext 297.

• OPEN AIR BURN PERMIT

- o Permission to burn outside the urban boundary is provided on an annual basis and can be processed through an online fillable form on the Town's website www.notl.com. In the event the applicant does not have access to the online form, the applicant can call the Town of Niagara-on-the-Lake Customer Service Department or Fire & Emergency Services at 905-468-3266 prior to having a controlled open-air burn. (Office Opening Times: Monday to Friday, 8:30 a.m. to 4:30 p.m.). Residential burning is not permitted.

• SHORT TERM RENTAL

- o All Short Term Rentals within the Town of Niagara-on-the-Lake must be licensed in order to operate. Websites, such as Airbnb, VRBO etc., are only a means to advertise. In the Town of Niagara-on-the-Lake you must hold a valid Short Term Rental License to operate. Visit www.notl.com/content/short-term-rentals or call 905-468-3266 for more information.

LOCATES

Curious about the colour of the locates on your lawn? Please contact Ontario One Call at 1-800-400-255 or visit www.on1call.com/universal-colour-codes.



Did You Know?

Niagara-on-the-Lake residents are permitted to have a maximum of 3 dogs per residential household.

NIAGARA-ON-THE-LAKE DENTAL



Dr. Kevin Clark
Dr. Rebecca Zabek-Clark
Dentists

*and their registered
Dental Hygiene Team*

369 Mary Street, Niagara-on-the-Lake

NEW PATIENTS WELCOME

905-468-3009 • www.niagaradental.ca



Betty Disero

Betty Disero
Lord Mayor

Welcome to Niagara Lake

On behalf of Town Council, I would like to welcome you and your family to historic Niagara-on-the-Lake, the first capital of Upper Canada. One of twelve municipalities in the Niagara Region, we are home to approximately 17,500 people residing in the communities of Virgil, St. Davids, Queenston, Old Town, Glendale and the surrounding rural areas.

As a new resident, we would like to provide you with some useful contact information below.

Again, welcome to Niagara-on-the-Lake. We are pleased you have chosen to become part of our community.

NEW RESIDENT INFORMATION – ESSENTIAL SERVICES

HYDRO/WATER



8 Henegan Road
PO Box 460
Virgil, ON L0S 1T0
905-468-4235

NATURAL GAS



Enbridge
PO Box 1051
Thorold, ON L2V 5A8
1-877-362-7434
Emergency Service:
1-866-763-5427
24 Hours A Day

niagara-on-the-lake community centre

our place to play
14 Anderson Lane
905-468-4FUN



Receive monthly newsletters from the
Town and engage with the community
www.jointheconversationnotl.org

POST OFFICE



Niagara-on-the-Lake
117 Queen St
905-468-3208

Queenston

4 Queenston St
905-262-4641

St. Davids

341 Four Mile Creek Rd
905-262-4431

Virgil

2 Lorraine St
905-468-2490



10 Anderson Lane
905-468-2023
www.notlpubliclibrary.org

SCHOOL BOARD INFORMATION



**District School
Board of Niagara**
905-641-1550

**Niagara Catholic
District School
Board**
905-684-8565

WASTE/RECYCLING Niagara Region



Information:
905-356-4141

**Large Item
Pick-Up**
905-227-7771

**New/Replacement
Bins**
905-468-3266

EMERGENCY SERVICES



Fire/Ambulance/Police
911

Town of Niagara-On-The-Lake Municipal Offices
1593 Four Mile Creek Road • PO Box 100 • Virgil • ON L0S 1T0
Phone 905-468-3266 • Fax 905-468-2959 • Website www.notl.org
Niagara Region – 1815 Sir Issac Brock Way • PO Box 1042 • Thorold • ON • L2V 4T7
Phone 905-685-1571 • Fax 905-687-4977 • Website www.niagararegion.ca

Sleep is the Foundation of Health



For all your CPAP and Sleep Apnea supplies.

CPAP supplies such as your mask, tubing and humidification chamber should be replaced every 6 months to decrease the chance of bacterial and fungal infections. Filters should be replaced every 1 - 3 months.

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For Appointment Call 289-868-9212.**



SERVING
Niagara-on-the-Lake



62 Queen Street, Niagara-on-the-Lake (905) 468-5001
Open Daily at 7:00 am



LEGEND



Parking Meters



\$4.75/hr parking



\$5.25/hr parking



Visit our **NEW** interactive online Paid Parking Map at www.notl.com

Questions/Concerns:

Should you have any questions or concerns about parking in Niagara-on-the-Lake during regular office hours, please call 905-468-3266. To report an illegally parked vehicle after hours, please phone the Town of Niagara-on-the-Lake Answering Service at 905-468-3278. For more information, please visit www.notl.com.

Things to Know when Parking

Do not stop, stand or park a vehicle:

- Facing the wrong way on the street or against the direction of traffic flow
- On the roadway side of any stopped, standing or parked vehicle (no double parking, stopping or standing)
- On or partly on or over a sidewalk
- Within an intersection or crosswalk
- On any outer boulevard

Do not park a vehicle:

- Within 10m (33ft) of an intersection
- Within 3m (10ft) on a fire hydrant
- On an inner boulevard
- In front of or within 1.5m (5ft) of a laneway or driveway or a curb-cut
- On either side of a roadway so as to obstruct a vehicle in the use of any laneway or driveway
- For the purpose of displaying such vehicle for sale or lease
- For the purpose of servicing or repairing a vehicle except for emergency
- Between the hours of 2:00 a.m. and 6:00 a.m. on all municipal and regional roads
- For a period of time exceeding 12 hours

Accessible Parking:

There are several accessible parking spaces located throughout the Town of Niagara-on-the-Lake; these spaces are located both on the street and in municipal parking lots. All vehicles parking in an accessible zone must display an original and current accessible permit. Any vehicle found parked in a accessible zone without the valid accessible permit will be ticketed. The fine for parking in an accessible zone is \$400.00.

Resident Parking Permits

Purchase your "1-hour Parking Permit" for \$20 (Old Town) or \$22 (Niagara-on-the Green) at the Town of Niagara-on-the-Lake Administration Building located at 1593 Four Mile Creek Road in Virgil. Parking Permits are available for purchase starting October 1st and are exclusively for residents of the Town of Niagara-on-the-Lake. The permit entitles the permit holder up to 1 hour of free parking at any parking meter/pay & display machine in the Heritage District. Please note a valid piece of identification must be shown as proof of address in order to obtain a permit. Permits are valid for the vehicle identified, by license plate number, on the face of the permit only, and are non-transferable.

Note: Permits issued are valid from January 1 to December 31 of any given year. Residents must, therefore, purchase a new permit each year.

Parking Permits FAQ

Q: Do I need to purchase a new permit if I change my license plate?

A: You need to obtain a replacement permit for a fee of \$5.00.

Q: What if my permit starts to peel off my windshield?

A: We will print you a replacement permit free of charge if your permit is no longer adhering to the window.

Q: I had my windshield replaced, how do I get a new permit?

A: You need to obtain a replacement permit for \$5.00.

Q: I rent in NOTG, may I obtain my own permit?

A: Permits issued in NOTG are issued to the owner of the property and are limited to 1 hour per household. However, if the owner of the property chooses to give permission to their tenant to obtain the permit for their property, they may do so by contacting the Town and authorizing the tenant and identifying them by name. The tenant would then need to come in with proper photo ID and pay for the permit in order to obtain it.

Q: I own multiple vehicles, may I move the permit between vehicles?

A: No. You must purchase a permit for every vehicle you wish to park in the heritage district. The permits are issued to a vehicle and must be attached to a plate number. If you purchase one permit and move it between vehicles you will be ticketed.

Q: Do I need to attach the permit to my windshield as noted on the permit?

A: It is recommended that you properly affix the permit to your windshield. The permits are scanned by By-law Enforcement Officers and it is easier for the handheld devices to read the permit when it is right up against your windshield. If the permit cannot be read properly you could get ticketed.

PUBLIC SERVICES



TOWN COUNCIL

Town Council 2018-2022

Betty Disero, Lord Mayor

Councillors: Norm Arsenault, Allan Bisback, Gary Burroughs, Clare Cameron, Wendy Cheropita, Stuart McCormack, Erwin Wiens, John Wiens

Council's meeting schedule incorporates three (3) different Meetings of Council:

1. **Committee of the Whole (COTW) - Planning:** Deals mostly with Planning Reports & Public Meetings.
2. **COTW - General:** Deals with all other presentations, delegations, reports, etc., not included on the COTW - Planning Agenda.
3. **Council Meeting:** Final discussion and decision on all business.

Meetings start at 6:00 p.m. in the Council Chambers located at 1593 Four Mile Creek Road, Virgil.

FOLLOW ALONG

All are welcome to attend meetings in person; however, watching from home is an option too. COTW and Council Meetings are broadcast live on the Town's website (www.notl.com), and previous COTW, Council, and Committee Meetings are also available for your viewing pleasure. See the 2020 Meeting Schedule for a complete list of meetings by month.

GET INVOLVED

Requests to appear as a non-agenda delegation must be made in writing through the completion of a Delegation Form and submitted no later than noon on the Thursday before the COTW or Council Meeting. Those wishing to present information to COTW or Council regarding a staff report listed on a published agenda, must complete and submit the Delegation Form no later than noon on the day of the scheduled meeting.

MEETING AGENDAS, MINUTES AND INFORMATION PACKAGES

Meeting agendas are posted to the Town's website the Thursday before each meeting. Minutes are uploaded following their approval. Information Packages are posted every Thursday and include staff reports, minutes from Committees of Council, and various correspondence.

HAVE QUESTIONS?

Contact Peter Todd, Town Clerk by email at peter.todd@notl.com or by phone at 905-468-3266.

PUBLIC SERVICES



TOWN HALL

The Corporation of the Town of Niagara-on-the-Lake is made up of five departments:

OFFICE OF THE CAO

The Office of the CAO provides corporate leadership, communications, accessibility, strategic planning and employment services.

COMMUNITY & DEVELOPMENT SERVICES

Community and Development Services is responsible for providing Council with recommendations on the long-term development of the Town, as well as specific matters dealing with the development and use of private property within the municipality including land use policies, by-laws, development agreements and building permits.

CORPORATE SERVICES

The Corporate Services Department is responsible for keeping

the municipal records and for the preparation and distribution of information, correspondence, and Committee and Council Agendas for Council and for the public.

FIRE & EMERGENCY SERVICES

The Niagara-on-the-Lake Fire & Emergency Services is a volunteer department made up of 110 firefighters that strive to provide the residents and visitors of Niagara-on-the-Lake with prompt, professional and compassionate service from well trained and well-equipped firefighters. They are committed to their role of responding to assist people during their time of need and maintain a commitment to provide high-level service.

OPERATIONS

The Operations Department oversees all public works infrastructure, as well as the operation and maintenance of all recreational facilities, parks and municipal properties. It consists of two divisions; Parks and Recreation and Public Works.

EMPLOYMENT OPPORTUNITIES

The Town of Niagara-on-the-Lake looks for committed individuals with excellent customer service skills who will deliver friendly and effective government services and support a high quality of life for our residents and visitors. Job opportunities are posted on the Town's website at www.notl.com/content/employment-opportunities



PUBLIC SERVICES



TREES

DO I NEED PERMISSION TO REMOVE A TREE ON PRIVATE PROPERTY?

If you live in one of the five urban areas, you might require a permit to remove a tree. This requirement applies to dead trees as well. More information regarding the requirements and the permit process can be found the Town's website (www.notl.com) or by contacting the By-law Department at 905-468-3266, ext. 278.

TREE FUND

The Niagara-on-the-Lake Tree Fund has been established to assist with the greening of our community. This fund, administered by the Town, provides an opportunity for individuals to donate towards the planting of trees. Please see the Town's website at www.notl.com for details or call 905-468-3266.



VOLUNTEER OPPORTUNITIES

NIAGARA 2021 CANADA SUMMER GAMES

At the heart of every Games are thousands of dedicated volunteers who help to provide the best Canada Games experience for athletes, spectators and guests. Volunteers will be needed to plan and support sporting and cultural events before and during the Games. For more information and to register as a volunteer, visit www.niagara2021.ca.

UPPER CANADA LODGE

Where: 272 Wellington Street, NOTL

Contact: 905-468-4208 ext. 4460

VOLUNTEER TALENT BANK

Interested in volunteering or looking for volunteers? Look no further! Visit the Volunteer Talent Bank page at www.notl.com for more information.



WATER & WASTEWATER SERVICES

The Town of Niagara-on-the-Lake owns and operates two separate drinking water distribution systems which are the Niagara-on-the-Lake drinking water system (Niagara-on-the-Lake DWS) and the Bevan Heights drinking water system (Bevan Heights DWS). The Town maintains responsibility for water distribution only; the facilities for water treatment and storage are owned and managed by the Niagara Region. The two drinking water systems distribute treated drinking water within a service area of approximately 12,600 Ha. The service area is bounded by Lake Ontario, the Niagara River, the City of Niagara Falls and the City of St. Catharines.

SAMPLE STATIONS

Curious what those green objects are that stand alone and look like green parking meters? They are water sample stations. These stations give the Town the ability to test the quality of the water we drink. They are a direct line to the watermain. These stations allow the Town to better enhance the Town's ability to test a wider area of the Town's water supply. The Town has added four (4) of these stations in 2019 and looking to add five (5) in 2020. With the already eleven (11) stations within the system, the Town has a better ability to make sure the water you are drinking meets and exceeds Ministry Legislation where possible. The water system that the Town has is one of the best in the country and with the wider array of testing, we can stay on top of any issues that may arise.

WATER FACTS

The Niagara-on-the-Lake Drinking Water System includes:

- 200 km of watermains
- 1386 of fire hydrants
- 1358 valves
- 2 water filling stations

The Bevan Heights Drinking Water System includes:

- 2 km of watermains
- 16 fire hydrants
- 19 valves

Did You Know?

Niagara-on-the-Lake has received regulatory relief from Lead Testing; however, bacteriological and other chemical testing is still being conducted according to provincial legislation.

PUBLIC SERVICES

INDOOR WATER SAVING TIPS

- Keep drinking water in the fridge to avoid running the tap to get cold water
- Choose to do only full loads of laundry or use the appropriate water-saving settings for smaller loads
- Shower for no longer than 10 minutes
- Test your toilet for leaks

OUTDOOR WATER SAVING TIPS

- Water your lawn in the early morning or late evening when evaporation rates are low
- Keep your lawn about 6cm long because taller grass holds water better
- Use rain barrels to catch run-off from eaves when it rains
- Sweep, don't hose down your driveway and walkways

For more information please visit www.notl.com or call 905-468-3266.



Niagara-on-the-Lake
COMMUNITY
Palliative Care

If you or a loved one is experiencing **ANY** type of life limiting illness, please don't hesitate to ask about **ALL** of the services we can offer you and your caregiver **FREE OF CHARGE** and for as long as needed

You are not alone . . .

Bonnie Bagnulo
PROGRAM MANAGER
905.468.4433

Box 130, Niagara-on-the-Lake, ON L0S 1J0
Fax: 905.468.7149 • Cell: 905.357.8677
notlpc@bellnet.ca • www.notlpc.com

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TOWN AMENITIES, FACILITIES & PARKS



AMENITIES

See page 36 for park locations.

ARENAS

The Town's Parks & Recreation division operates the Centennial Arena and the Meridian Credit Union Arena located in Centennial Park. The 2019/2020 season ends March 31, 2020 and the 2020/2021 season will start in September 2020. Arena floors are available for rent during the summer months for various activities such as ball hockey, lacrosse and dances, etc. There is also an arena meeting room that is available free of charge for all community groups not requiring a special occasion permit. For more information about rental availability and fees, please visit www.notl.com or call 905-468-4386.



BALL DIAMONDS

Three lit ball diamonds are located at Centennial Park and one lit ball diamond is located at Memorial Park. These diamonds can be reserved hourly on a seasonal or spot booking basis. For more information about booking availability and fees, please visit www.notl.com or call 905-468-4386.

POOLS & SPLASH PAD

There are outdoor swimming pools in Memorial Park and St. Davids Lions Park, and an outdoor wading pool in Simcoe Park.

There is a splash pad located in Centennial Park which is fully accessible and complete with a pavilion and washrooms. The splash pad operates on an automated water system and is open from 9:00 a.m. to 9:00 p.m. from early June to mid-September. There is also a wading pool located in Simcoe Park which is available from mid-June to September.



For more information about Town pools and splash pads, please contact 905-468-4386 or go to www.notl.com/content/pools-splash-pads.



SKATEBOARD PARK

A new skateboard park has been approved for the Centennial Park. It is anticipated to be complete in 2020.

SOCCER FIELDS

The Town maintains four soccer fields (two regulation size and two mini fields) at Memorial Park, five soccer fields at Centennial Park in Virgil, and one recreational soccer field at Rye Heritage Park.



PICKLEBALL COURTS

Pickleball courts have been installed at the Virgil Centennial Park. The Town's Parks & Recreation division will maintain the six-open access pickleball courts.

TENNIS COURTS

The Town's Parks & Recreation division maintains open access tennis courts at the following locations: Memorial Park, Rye Heritage Park, Garrison Village Park, and St. Davids Lions Park. All courts are available at no charge except the Memorial Park Courts. Courts are used on a first come, first serve basis.



TOWN AMENITIES, FACILITIES & PARKS



FACILITIES

The Town of Niagara-on-the-Lake promotes a scent-free environment and prohibits the use of synthetic fragrance at any time, as it may cause adverse physical effects that threaten the ongoing health and safety of our employees, residents, and visitors. The Town of Niagara-on-the-Lake supports an environment within all Town-owned buildings that is free from overt synthetic fragrances.

The Town of Niagara-on-the-Lake is not responsible for any accidents or injuries that may take place while using Town facilities.

To reserve community facilities, please contact the Town Municipal Offices at 905-468-3266 or visit www.notl.com to register online.



COMMUNITY CENTRE

The Niagara-on-the-Lake Community Centre is located at 14 Anderson Lane in Old Town. The Community Centre includes a large auditorium that is perfect for weddings or corporate functions. The large auditorium is 60' x 75' and can be divided into three rooms. This space also includes a kitchen and bar and has the capacity to fit 300 people seated and 450 people assembly style. See page 30 for a full description of the available rooms for rent. For more information about the Community Centre, please contact 905-468-4FUN (4386).

COURT HOUSE

The historic Court House, which was constructed in the 1850s, is located at 26 Queen Street in Old Town and is available for rent from mid-October to mid-March. Two halls, the Grand Hall and John Drope Hall are ideal for weddings, receptions, and meetings. For more information, please call 905-468-4FUN (4386).

PAVILIONS

Two pavilions are available for reservation. One is located at Memorial Park in Old Town and the other is located at the Centennial Park in Virgil.

QUEEN'S ROYAL PARK GAZEBO

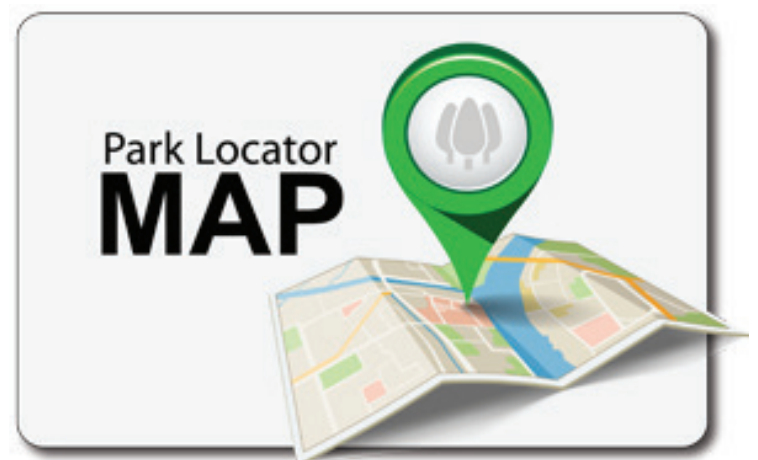
The waterfront gazebo located in Queen's Royal Park (Front Street in Old Town) can be reserved for small weddings and holds up to 12 people. For more information, please call 905-468-4FUN (4386).



















Niagara-on-the-Lake's Green Space and Outdoor Play Areas are easily accessible and beautifully maintained. These locations, available to the public free of charge, are a great source of pride within the community.



Visit our **NEW** interactive online Park Locator Map at www.notl.com for park pictures and updates.



Legend

-  Accessible
-  Baseball
-  Basketball
-  Beach Access
-  Lacrosse
-  Parking
-  Pickleball
-  Playground
-  Seating available
-  Shelter
-  Skating
-  Skatepark
-  Soccer
-  Tennis
-  Water feature (pools, splash pad)
-  Washrooms

Washrooms are open seasonally from 8:00 a.m. - 8:00 p.m., seven days a week.

1.	Balls Beach Park Riverbeach Drive	
2.	Cannery Park Cannery Drive	  
3.	Centennial Sports Park 1565 Four Mile Creek Road	           
4.	Chautauqua Park Oak Drive	  
5.	Community Centre 14 Anderson Lane	     
6.	Dietsch Park Garrison Village Drive	 
7.	Durham Way Parkette Garrison Village Drive	 
8.	Garrison Village Park Upper Canada Drive	    
9.	Homestead Park Homestead Drive	  
10.	Lowrey Park York Road	
11.	Memorial Park 370 King Street	          
12.	Nelson Park Nelson Street	   
13.	Newark Park Niven & Lakeshore Road	 
14.	Niagara-on-the-Green Park Wright & Young Crescent	  
15.	Pumphouse Art Centre Ricardo Street	   
16.	Queens Royal Park Front Street North	     
17.	Queenston Common Maple Street	  
18.	Queenston Community Centre Dumfries Street	   
19.	Rye Heritage Park Rye Street	    
20.	Ryerson Park Niagara Boulevard	
21.	Riverbeach Park Cannery Drive	 
22.	Simcoe Park King & Picton Street	      
23.	Sparky's Park Warner & Tanbark Road	   
24.	St Davids Lions Park 1446 York Road	      
25.	Villages Park Regional Road 55	 
26.	Voices of Freedom Regent & Johnson Street	  www.vofpark.org
27.	William Nassau Park William & Nassau Street	

ARTS, HERITAGE & CULTURE



ART PROGRAMS



Niagara
Pumphouse
Arts Centre

NIAGARA PUMPHOUSE ARTS CENTRE

Contact: 905-468-5455

office@niagarapumphouse.ca | www.niagarapumphouse.ca

Location: 247 Ricardo Street, Niagara-on-the-Lake

The Niagara Pumphouse Arts Centre is a not-for-profit community-based organization that supports and advances lifelong learning opportunities in the arts through our school and galleries. Art classes for adults and children, special events, and monthly exhibitions of Ontario artists are available to members and non-members. Free admission to most events and exhibits opening receptions.



HISTORIC SITES

BROCK'S MONUMENT NATIONAL HISTORICAL SITE

Contact: Parks Canada | 905-262-4759

Location: 14184 Niagara Parkway, Niagara-on-the-Lake

Brock's Monument is owned by Parks Canada and is in Queenston Heights Park, which is maintained year-round by The Niagara Parks Commission. A self-guided tour of the Battle of Queenston Heights starts at the foot of the monument and includes a climb to the top for a magnificent view towards Lake Ontario in the north and Niagara Falls in the south. The monument is open for an interpretive program seven days a week, 10:00 a.m. to 5:00 p.m., from May until Labour Day weekend.

COMMUNITY LABYRINTH – "LABYRINTH"

Contact: Cathy Simpson | 950-468-2023

csimpson@notlpubliclibrary.org | www.notlpubliclibrary.org

Location: 10 Anderson Lane, Niagara-on-the-Lake

Discover a powerful meditation tool to relax, reflect or just have fun. Take a deep breath in, exhale, reflect and relax before your journey into the center of the 68' Labyrinth. Quiet your mind and leave everything behind. Enjoy the rest of the day and carry the experience into your life. Located directly behind the Niagara-on-the-Lake Library garden access 24/7. No charge.

LAURA SECORD HOMESTEAD

Contact: www.niagaraparks.com

Location: 29 Queenston Street, Queenston

Visit the home of Laura Secord, heroine of the War of 1812. From her home in Queenston village, Laura set out on a 32km (20 mile) walk through the American lines and over wild and unsettled country to warn the British forces of an impending attack at Beaver Dams. Today, consumed interpreters thrill you with tales of her adventure as they guide you through this lovingly restored homestead, complete with authentic

furnishings of the 1812 period. This tranquil Where also offers ice cream and refreshments for your enjoyment. Open May through Thanksgiving.

MACKENZIE PRINTERY & NEWSPAPER MUSEUM

Contact: www.niagaraparks.com

Location: 1 Queenston Street, Queenston

Canada's only operating printing museum is located in historic Queenston in the restored home and printing shop of William Lyon Mackenzie, where he published his rebel newspaper, the Colonial Advocate, in 1824. Operated by The Niagara Parks Commission, in association with the volunteer Mackenzie Printery Committee, attendants provide detailed information about the working presses and Canada's oldest press. Open May through Labour Day.

MCFARLAND HOUSE

Contact: www.niagaraparks.com

Location: 15927 Niagara Parkway, Niagara-on-the-Lake

Experience gracious living in 1840's style at McFarland House as costumed interpreters guide you through this beautiful Georgian home. Detailed historic restoration of interior decorations recently completed. The McFarland Tea Garden features home-baked light meals and refreshments. Guided tours are available May through Labour Day.

PARKS CANADA – NIAGARA NATIONAL HISTORIC SITES

Contact: 905-468-6614 | ont-niagara@pc.gc.ca

Parks Canada is responsible for protecting and presenting Niagara National Historic Sites and invites you to discover, explore and enjoy some of the most spectacular historic treasures in the Niagara region, including Fort George, Navy Hall, Brock's Monument, Fort Mississauga, Butler's Barracks and the Commons. For more information about programs, special events, the Fife and Drum Corps, volunteer opportunities and information in general, please visit www.pc.gc.ca.



MUSEUMS

RIVERBRINK ART MUSEUM

Contact: Rianna Ostryhon | 905-262-4510

manager@riverbrink.org | www.riverbrink.org

Location: 116 Queenston Street, Queenston

Hours of Operation: Open Monday – Saturday
10:00 a.m. – 5:00 p.m.

RiverBrink Art Museum is a collecting and exhibiting art museum open to the public since 1983. Museum programming and operating is supported by the Weir Foundation, private donations, volunteers' fundraising, and admissions fees. Specific exhibition and education projects receive additional support from federal, provincial and municipal sources. The museum's exhibitions and educational offerings change annually. RiverBrink serves local, regional communities and tourists to Niagara.

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