



Niagara-on-the-Lake Under Stay-at-Home Order

For Immediate Release

April 10, 2021

A provincewide Stay-at-Home Order came into effect at 12:01 a.m. on April 8, 2021. According to the Ontario Government, this Order was implemented in response to the continued rise of COVID-19 cases throughout the province. This Order, announced in conjunction with the declaration of a third Provincial Emergency, follows the provincewide shift into Shutdown Zone on April 3, 2021.

“These rapidly escalating conditions and threats to health caused by the variants of concern must lead us to action,” stated CAO Marnie Cluckie. “We must stay home. We must work together to protect ourselves, each other, and support our hospital and health care systems. I know we have been at this for over a year and it is challenging, but this won’t last forever. Please commit to four weeks of staying home and only going out for essential purposes, such as going to a grocery store, pharmacy, medical appointment or for outdoor exercise.”

"To all of you who have been with us all along, following updates, complying with regulations, staying home, keeping a distance, wearing masks and washing hands - we thank you," stated Lord Mayor Betty Disero. "Keeping our community safe is a shared responsibility and we are so grateful to everyone for your cooperation. You are the reason we will get through this as one community, united."

The **Stay-at-Home Order** introduces a number of new measures, some of which are summarized below. For a complete list of Stay-at-Home regulations, please [click here](#) and refer to [O. Reg. 265/21](#). All other regulations as identified on [O.Reg. 82/20](#) apply.

Additional information is available on the Town’s Frequently Asked Question page at www.notl.com/faq.

Stay-at-Home Order

- Residents must remain home at all times, and only leave for essential purposes, such as:
 - Going to the grocery store or pharmacy
 - Accessing health care services (including getting vaccinated)
 - Outdoor exercise or walking pets in your community
 - Going to work that cannot be done remotely
 - Attending child care, school or a post-secondary institution



Events and Gatherings

- Indoor organized public events and social gatherings are not allowed, except with members of the same household (the people you live with).
- Individuals who live alone and single parents may consider having exclusive, close contact with another household to help reduce the negative impacts of social isolation.
- Outdoor organized public events and social gatherings must comply with public health advice on physical distancing and have no more than 5 people.

Weddings, Funerals and Other Religious Services, Rites or Ceremonies:

- physical distancing must be maintained
- guests must wear masks or face coverings
- capacity limits:
 - indoors: 15% capacity of the room
 - outside: the number of people that can maintain two metres physical distance from each other
- Receptions are not permitted indoors and are limited to 5 people outdoors.
- Drive-in services, rites or ceremonies permitted, subject to certain conditions.
- Virtual services permitted.

Open Businesses

Business are allowed to open if they supply essential:

- support
- products
- supplies
- systems
- services, including processing, packaging, warehousing, distribution, delivery and maintenance

Meeting and Event Spaces

Only permitted to open for:

- childcare centres and authorized recreational and skill building programs (as described in the *Child Care and Early Years Act, 2014*)
- court services
- government services



- mental health and addictions support services (for example, Alcoholics Anonymous), permitted to a maximum of 10 people
 - social services
 - collective bargaining, so long as more than ten people are permitted to occupy the rented space
- Contact information recording required, with the exception of court services.

Retailers

Supermarkets, Convenience Stores, Indoor Farmer's Markets and Other Stores That Primarily Sell Food

Open for:

- in-person retail (50% capacity where two metres physical distancing can be maintained)
- curbside pick-up
- delivery

Pharmacies

Open for:

- in-person retail (50% capacity, where two metres physical distancing can be maintained)
- curbside pick-up
- delivery

Discount and Big Box Stores

Discount and big box stores can only be open for in-person sales for:

- grocery items
- pet care supplies
- household cleaning supplies
- pharmaceutical items
- health care items
- personal care items

Shopping Malls

Shopping malls are only open for:

- access to grocery stores, pharmacies, health care services (such as a dentist's office) and government and court services
- picking purchases from a designated pickup, by appointment only



Malls may have:

- only one single designated location for pick-up inside
- any number of designated locations outside

Garden Centres, Plant Nurseries and Greenhouses

Outdoor garden centres, plant nurseries and indoor greenhouses may open for in-person shopping:

- at a maximum capacity of 25%
- between 7 a.m. and 8 p.m. only

Stores that sell Liquor, Beer, Wine and Spirits

Stores that sell liquor, including beer, wine and spirits may open for in-person shopping:

- at a maximum capacity of 25%
- between 7 a.m. to 8 p.m. for sales, with delivery allowed between 6:00 a.m. and 9 p.m.

Other Retail Open for In-Store Shopping

- In-store shopping is allowed by appointment only for:
 - safety supply stores
 - businesses that primarily sell, rent or repair assistive devices, aids or supplies, mobility devices, aids or supplies or medical devices, aids or supplies
 - rental and leasing services including automobile, commercial and light industrial machinery and equipment rentals
 - optical stores that sell prescription eyewear to the public
 - repair, essential maintenance and rental services for vehicles and equipment
 - telecommunications providers or service, for cellphone sales, repairs or technical support only
- These retailers may open for in-person shopping:
 - at a maximum capacity of 25%
 - between 7 a.m. to 8 p.m. for sales, with delivery allowed between 6:00 a.m. and 9 p.m.

Services

Permitted services include:

- gas stations and other fuel suppliers



- automated and self-service car washes
- laundromats and drycleaners
- snow clearing and landscaping services
- security services for residences, businesses and other properties
- domestic services to support children, seniors or vulnerable persons, including:
 - housekeeping
 - cooking
 - indoor and outdoor cleaning and maintenance services
- courier, postal, shipping, moving and delivery services
- funeral and related services
- staffing services including providing temporary help
- veterinary services and other businesses that provide pet services and for the health and welfare of animals, including:
 - farms
 - boarding kennels
 - stables
 - animal shelters
 - research facilities
 - pet groomers
 - pet sitters
 - pet walkers
 - pet trainers (including for service animals)

Businesses not Permitted to Open

- Amusement parks, water parks
- Bathhouses and sex clubs
- Casinos, bingo halls and gaming establishments
- Concert venues, theatres and cinemas (includes drive in or drive through events)
- Day camps
- Horse racing (open for training only, no races or spectators)
- Motorsports
- Museums and cultural amenities
- Personal care services
- Tour and guide services
- Zoos and aquariums (permitted to operate for the care of animals)

Visit [Ontario.ca](https://www.ontario.ca) – [COVID-19: Enhanced Public Health and Workplace Safety Measures](https://www.ontario.ca) to learn more about the declaration of emergency and provincewide Stay-at-Home Order and for more information regarding regulations pertaining to:

- cannabis stores
- motor vehicle sales



- rental accommodations
- post-secondary institutions
- financial services
- real estate
- telecommunications and IT infrastructure/service providers
- maintenance
- transportation services
- in-person driving instruction
- manufacturing, agriculture and good production
- construction
- resource and energy
- community services
- facilities for sports and recreational fitness activities
- outdoor recreational amenities
- research
- health care and social services
- media industries
- libraries

The Province informs that the impacts of these time-limited measures will be evaluated throughout the next four weeks to determine if it is safe to lift any restrictions or if they need to be extended.

Town Services

Administrative Offices – CLOSED

- Administrative Offices are closed to the public.
- Staff remain available to serve customers online, over the phone, and through pre-arranged curbside pickup.
- Call 905-468-3266 or email info@notl.com to arrange for a curbside pickup.
- Click [here](#) for a guide to obtaining Town services.

Town Arenas – CLOSED

- The Centennial and Meridian Credit Union Arenas remain closed to the public.

Community Centre – CLOSED

- In response to these Provincial changes, the Town has closed its Community Centre until further notice. This closure does not impact the operation of the Niagara-on-the-Lake COVID-19 Vaccination Clinic on April 9, 2021, the Niagara Nursery School, or the operation of Sweets and Swirls Café, located within the Community Centre, which will remain open for curbside pickup.



Outdoor Amenities – OPEN

- All outdoor municipal parks, green spaces, and outdoor recreational amenities including parks and recreational areas, baseball diamonds, sports fields, tennis, pickleball and basketball courts, skate parks, bike trails, playgrounds, fitness equipment, etc., remain open for use for the purpose of outdoor exercise.
- Use of amenities must be done in compliance with all Provincial Orders and Public Health Recommendations, including proper physical distancing measures, adhering to social gathering limits, and the appropriate use of masks in effect at the time of use.
- Any person who enters or uses an amenity must maintain a physical distance of at least two metres from any other person who is using the amenity unless the other person resides in the same household.
- Team sports and sports or games that are likely to result in individuals coming within two metres of each other are not permitted to be practiced or played.
 - Tennis and pickleball must be single play unless individual pairs playing double play reside in the same household.
- [Click here](#) for a list of local parks and park amenities.

Public Washrooms – OPEN (4)

- The public washrooms at Market Street and in Queen's Royal Park, Simcoe Park, and the Virgil Sports Park are open 7-days a week, from 8 AM to 8 PM.
- Public washrooms are equipped with physical distance markers and additional signage reminding the public to wear a mask, maintain a safe physical distance of 2 metres, wash/sanitize their hands frequently and avoid touching their face.
- Public washrooms at Memorial Park and at the Information Centre, located at Fort George, remain closed at this time but may reopen later in the season.

Niagara-on-the-Lake Public Library – OPEN: Curbside Pickup

- The Niagara-on-the-Lake Public Library is open for curbside pickup.
- Visit <https://notpubliclibrary.org/> for more information.

NRT OnDemand Transit – OPERATING

- Visit the [Niagara Region website](#) for more information about NRT OnDemand.

Fine & Complaints

Violations of Emergency Orders may result in the following fines:

- Fail to comply with an emergency order - \$750.00



- Obstruct any person exercising a power in accordance with an Order made during a declared emergency - \$1,000.00
- Obstruct any person performing a duty in accordance with an Order made during a declared emergency - \$1,000.00

Community members looking to report contraventions of Emergency Orders are asked to email covidcomplaints@notl.com. After-hours complaints or urgent issues can be reported by calling the Niagara Regional Police Service's non-emergency line at 905-688-4111.

More Information

Visit covid19.ontario.ca for the most up-to-date information from the Provincial Government and notl.com/COVID-19 for the most up-to-date information from the Town of Niagara-on-the-Lake.

For immediate alerts, follow the Town on Facebook, Twitter, and Instagram.

For more information, please contact:

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