

Media Release



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Media Contact

Travis Levers
724-749-1042
tlevers@utilitysp.net



Service Line Protection Available for Homeowners

Niagara-on-the-Lake, Ontario – The Town of Niagara-on-the-Lake has partnered with Service Line Warranties of Canada (SLWC) to offer protection for homeowners for external sewer lines. The protection is voluntary and available at affordable monthly or annual prices.

“In today’s economy, it’s important for the Town to help homeowners find affordable protection for their own private aging infrastructure,” said Pat Darte, Lord Mayor. “We live in an environment where water conservation and ground pollution are extremely important. Through this program, homeowners are more likely to report problems without fear of expensive repairs. Protecting our environment and precious resources through a single-call enrollment process is very convenient for busy homeowners.”

The SLWC Service Line Warranty Program protects against leaks and breaks due to normal wear and tear, age, ground shifting and tree root intrusion. If a customer’s line is in need of repair, a simple call to the SLWC 24-hour hotline will dispatch a local, licensed contractor familiar with local code. The program provides up to \$8,000 per incident for external sewer line repairs. There are no annual or lifetime limits, service fees or deductibles – just protection when you need it most!

“Homeowners believe that the pipes located on their property will last forever or that the Town will repair the line if it breaks,” said Lord Mayor Darte. “That’s simply not the case. Many factors contribute to the life expectancy of a line such as tree root intrusion, ground shifting, weather and age – all factors which are covered through the Service Line Warranties of Canada program.”

This program is offered at no cost to the Town and no public funds are used to promote or administer the program. In addition to the benefits for homeowners, the Town has elected to receive a royalty from SLWC which will provide a new source of revenue in these difficult economic times.

“We are pleased to offer affordable protection for sewer lines to the residents of Niagara-on-the-Lake,” said Tom Rusin, CEO of SLWC parent HomeServe USA. “Homeowners will have peace of mind with our first-class customer service experience featuring a 24/7 claim repair line and local, licensed contractors – keeping dollars in the local economy.”

SLWC has a longstanding track record of superior service and is endorsed by Local Authority Services (LAS) as a preferred services provider. For questions about this service, or to enroll, please contact SLWC at 866-922-9004 or visit www.slwofc.ca. Homeowners can also follow SLWC online for company news and homeowner tips at: www.slwcblog.com and www.twitter.com/SLWCNews.

About Service Line Warranties of Canada

Service Line Warranties of Canada (SLWC) is part of HomeServe USA Corp ([HomeServe](#)), a leading provider of home repair solutions serving over 2.7 million customers across the US and Canada. Together with HomeServe, SLWC is dedicated to supplying best-in-class repair plans and delivering superior customer service to consumers directly and through over 400 leading municipal, utility and association partners. SLWC is endorsed by the Local Authority Services of Ontario as a preferred services partner.

About LAS

Local Authority Services (LAS) is part of the Association of Municipalities of Ontario (AMO) family, and is a preferred provider of competitively-priced and sustainable co-operative business services for Ontario municipalities and the broader public sector. LAS helps its customers “save money, make money, and build capacity.”

For more information on the partnership with SLWC visit <http://www.las.on.ca/Services/SewerandWaterLineWarranty.aspx>