

Dear Resident;

July 2015



We are pleased to introduce **eSend**, a new electronic service that will be effective for the **2016 taxation year**.

Now you can receive your property tax bill and notices from us via e-mail. It's easy. Simply click on the **Property Taxes** button at www.notl.com and sign up for the **eSend** program. Please include one e-mail address per property. Beginning next February, we will send your property tax bill electronically.

CONVENIENT PAYMENT METHODS

Don't forget we also offer convenient and reliable methods to pay your property tax bill, saving you time and money. For more information on all these programs, please click the **Property Taxes** button on our website homepage at www.notl.org.

Pre-Authorized Payment Plan (PAPP) – PAPPs are automatically deducted from your bank account. This method avoids postage, line-ups, due dates and paper cheques. You can do either monthly or installment payment plans. PAPP is the easiest and most popular alternative form of payment available because if you choose the monthly PAPP option, the burden of property taxes is spread over 12 months instead of 4 installments.

Online Banking – With this method you pay through your financial institution's website, avoiding postage, line-ups and paper cheques, with the added benefit of being able to pay anywhere with an internet connection (even on your smartphone). Using your 19-digit property roll number for the account, you can easily set up the Town of Niagara-on-the-Lake as a payee with your financial institution and you're ready to make payments.

Please see the reference chart below of participating financial institutions and the Town's corresponding payee information. If your financial institution is not listed below, please contact them directly for support.

Bank	Payee Account Name - Taxes
Bank of Montreal (BMO)	Niagara-on-the-Lake, Town of, Taxes
CIBC	NIAGARA ON THE LAKE - TAXES
HSBC	TOWN OF NIAGARA-ON-THE-LAKE TAXES
Meridian Credit Union	NIAGARA-ON-THE-LAKE TAXES
President's Choice Financial	NIAGARA ON THE LAKE - TAXES
Royal Bank (RBC)	NIAGARA-ON-THE-LAKE ONTARIO - TAXES
Scotiabank	NIAGARA-ON-THE-LAKE TAXES
TD Canada Trust	NIAGARA-ON-THE-LAKE TAX

Telephone Banking – Use your telephone to call a bill payment phone number provided by your financial institution. This method provides many of the same benefits provided by online banking.

Paymentus (Online & Telephone) – This method uses a payment service to provide online and telephone options for paying with your credit card. Accepted credit cards are Visa and MasterCard. Please note that service charges will apply when making payments using Paymentus.

We hope the new **eSend** feature, as well as our electronic payment methods, make paying your property taxes easier and more convenient. If you have questions about these options, please contact the Town's Revenue Coordinator, Donna Lake, at 905-468-3266 ext. 230 or via e-mail at donna.lake@notl.com.