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February 19, 2019

Important Information for all Tour Bus Operators

I am pleased to advise that the motor-coach parking facility near Fort George will continue to be the designated passenger drop-off centre for all motor coaches visiting the Town of Niagara-On-The-Lake. The Shuttle Service will commence April 6, 2019 and will be available until October 27, 2019, offering a shuttle service to all visitors who would like to travel by shuttle. Visitors are also able to walk from Fort George to the Old Town, this walk is approximately seven minutes long.

The shuttle bus will drop-off and pick up passengers at the shuttle stop located behind the Court House on Queen Street. The shuttle stop is conveniently located adjacent to the Chamber of Commerce offices and Visitor Information Centre.

For those motor coaches travelling to pre-booked appointments, once the passengers have been dropped off at an approved destination specific property, the motor coach **must** proceed to the designated bus parking facility near Fort George. A fee of \$50.00 will be charged for parking. The Information Centre at the motor-coach parking facility will continue to offer an air-conditioned driver rest area, with complimentary coffee and use of a private telephone within the lounge area as well as access to wifi.

With regard to motor-coach movement throughout the Town, we ask that the designated-posted routes be respected. They have been designated to provide you, the tour operator, with the most expedient access to Niagara-on-the-Lake. Please be advised the parking and drop-off policy will be strictly enforced. We ask that you help us to maintain the natural beauty and historic ambience of our Heritage district by not driving along Queen Street or on residential streets (exemptions made for motor-coaches authorized to drop-off at a site specific location).

We wish you a successful season and look forward to welcoming you and your guests to the Town of Niagara-On-The-Lake, the most historic town in Ontario.

Yours truly,



Amy Bush

Accounting Clerk - Receivables