



MEDIA RELEASE

Niagara-on-the-Lake Launches Alarm Assistance Program

For Immediate Release

October 31, 2023

On November 1, 2023, the Town's Fire & Emergency Services Department is launching its Alarm Assistance Program (AAP), a free program designed to assist residents aged 65 and over and anyone with a disability or limited mobility to ensure their smoke and carbon monoxide alarms are correctly installed and functioning as required.

The Alarm Assistance Program is intended as a continual program with registered participants receiving an annual phone call regarding any required assistance to test, check or replace smoke alarms, carbon monoxide alarms, or batteries. Participants can opt out or request no further follow-up at any point.

"The well-being of our residents is a top priority, and initiatives like these demonstrate our commitment to public safety," stated Lord Mayor Gary Zalepa. "I am proud of the efforts of our Fire & Emergency Services Department, and I know that this program will be well-received and appreciated by our community members."

This program will assist residents with:

- Testing smoke and carbon monoxide alarms;
- Confirming smoke and carbon monoxide alarms are installed in the proper locations of a home;
- Replacing any smoke and carbon monoxide alarm batteries (including backup batteries in hardwired alarms);
- Installing, replacing, or relocating battery-operated smoke alarms and carbon monoxide alarms as required; and
- Providing homeowners with valuable and important life safety information.

Residents aged 65 and over and anyone with a disability or limited mobility wishing to enroll in this program are invited to **call 905-468-3266**, **email firedepartment@notl.com**, or **fill out the online form at <https://www.notl.com/town-services/fire-emergency-services/alarm-assistance-program>**.



"The Fire & Emergency Services Department has taken a proactive approach to safeguard the community by launching the Alarm Assistance Program," stated CAO Marnie Cluckie. "This initiative will provide peace of mind to residents by ensuring that their smoke and carbon monoxide alarms are functioning properly and installed in the correct locations."

For more information about fire safety, please visit www.notl.com/town-services/fire-emergency-services.

If you are in an emergency and require immediate assistance, please call 9-1-1.

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